

Family Support Services (FSS)



**A Service to help
families get through
tough times!**

**St. Louis County Public Health
& Human Service Department**

St. Louis County Public Health & Human Service Department
Northland Office Building
307 South First Street
P.O. Box 1148
Virginia, Minnesota 55792

Who To Contact:

**Families can call directly for
information or to request
Family Support Services.**

**Call St. Louis County Public
Health & Human Service
Department:**

- Toll Free: 800-450-9777**
- Virginia: 218-471-7128**
- Duluth: 218-726-2000**
- Hibbing: 218-262-6000**



Or visit our website at:
www.stlouiscountymn.gov

Family Support Service

Social Workers:

- Are available to families when times get tough
- Bring support and encouragement to parents and children
- Assist in parent-child conflict and other parenting challenges
- Focus on what families want
- Connect with the child(ren)'s school
- Work with families to find solutions to problems
- Part of a continuum of services that assists at-risk families in making positive changes
- Provide information and referrals
- Assist families in preventing out-of-home placements
- Respond to non-child protection crisis

Family Support Services

are:

- Voluntary
- Free of charge
- In your home
- Family-centered
- Solution focused
- Strength-based
- Supportive
- Time-limited

FSS Service Plans are:

- Developed with and in cooperation with the family
- Are established to meet the needs of the family
- Are reviewed every three (3) months



Goals:

- Assist families to establish and function independently in the community.
- To keep families together
- To prevent child maltreatment
- To prevent out of home placement
- To promote healthy family relationships

Who can receive family support services?

Any family with children under the age of 18 years, that live in St. Louis County, regardless of income, is eligible for Family Support Services.

